

## Application for Lifeline Telephone Assistance Program Based on Household Income

Lifeline Telephone Assistance programs are available to *low-income, residential households*.  
*Lifeline* reduces the local basic telephone service charge by \$12.75 monthly

To qualify under income guidelines, your household income must be no greater than **150%** of the federal poverty guidelines. **Documentation showing your household income must accompany this application.**

<b>Name (please print):</b>  <b>Last four digits of Social Security Number:</b> _____	<b>Name as it appears on phone bill (please print):</b>   
<b>Home Address (number and street):</b> _____  <b>Apt./Lot/Unit/Room #(circle one):</b> _____  <b>City:</b> _____  <b>State:</b> _____ <b>Zip Code:</b> _____ ----- <b>Mailing Address (if different from home address):</b>	<b>Telephone Number:</b> (number must be in the name of the person requesting service): (            ) _____  <b>Name of your telephone company:</b> _____  <u><b>If you have service from a wireless provider such as Safelink, Assurance or T-Mobile, you must terminate service with them BEFORE applying for Lifeline on your home phone. If you receive public assistance, please apply directly with your phone company.</b></u>
<b>How many people live in your household?</b>  <b>Total Number:</b> _____  <b>Number of children under age of 18:</b> _____	<b>What is your total monthly/yearly household income?</b>  \$ _____ (monthly / yearly) <i>(Please see back for income guideline chart)</i>  <b>Number of people receiving income:</b> _____
<p style="text-align: center;"><b>Failure to provide the following documents will delay your approval for Lifeline:</b></p> <p style="text-align: center;"> <input type="checkbox"/> Application <u>completed</u> and signed  <input type="checkbox"/> Proof of total household income (<i>See back for examples</i>)  <input type="checkbox"/> Recent copy of phone bill         </p>	

**Please read the following statement carefully before signing.**

I certify under penalty of perjury that I qualify based on my total household income; I do not have a free wireless cell phone and I do not currently receive Lifeline support with any wireless carrier; I agree to cancel service on my free cell phone in order to apply for LL on my home phone; no other resident in the household receives Lifeline benefits; I am head of household and I cannot be claimed as a dependent on anyone's tax return; I agree to notify the telephone company when I am no longer eligible for this assistance program.

\_\_\_\_\_  
**Applicant Signature (must match name on phone bill)**

**Please return this form to:**

Office of Public Counsel  
 C/O The Florida Legislature  
 111 West Madison St. Rm. 812  
 Tallahassee, Florida 32399-1400  
 Fax: (850) 487-6419

**To verify receipt of a fax or if you have any questions, please call our toll free number at 1-800-540-7039.**

**Income Guideline Chart  
150% of the Poverty Level**

Number of People in Household	Total Household Income	
	MONTHLY	YEARLY
1	\$1,396	\$16,755
2	\$1,891	\$22,695
3	\$2,386	\$28,635
4	\$2,881	\$34,575
5	\$3,376	\$40,515
6	\$3,871	\$46,455
7	\$4,366	\$52,395
8	\$4,861	\$58,335

\*For families with more than 8 persons, add **\$5,940** for each additional person to the yearly amount.

**Examples of Proof of Household Income  
and Supporting Documents**

Social Security award letter or 1099A that states amount received  
 U.S. 1040 income tax form (first two pages only)  
 W-2 wage and tax statement that reflects your **current** employment  
 VA award letter that shows amount received  
 Unemployment award letter or statement of amount received  
 Workmen’s Compensation award letter that states amount received  
 Divorce or Child support decree stating award amount  
**THREE** consecutive pay statements showing “gross” pay from **current** employment  
 If there is **\$0 income** in the household, we require a written statement signed and dated by you verifying that you have no household income  
 Send only **COPIES** of the documents that apply to you and they must be **CURRENT**. Do not send **ORIGINALS** because we shred all documents after processing your application.

**What is it?**

**LIFELINE** is a public assistance program that reduces the monthly telephone bill by at least \$12.75. The reduction is in the form of a credit and is deducted from the local basic service charge.

**LIFELINE** is available for one telephone per household. Phone service must be registered in the name of the applicant. If you are **NOT** a customer of **AT&T, CenturyLink, T-Mobile or Verizon**, please contact your telephone company to apply for Lifeline.

**Notice:** Some calling plans will disqualify you for LL. You should determine whether a plan is eligible for LL **BEFORE** you sign up for it. Ask your telephone company what programs are available with LL.

Check with your local company to determine the kind of service you currently have and if it prevents your household from receiving the Lifeline discount. **You may terminate your calling plan or package without penalty in order to take advantage of the Lifeline reduction on the local basic service charge.**

**Who is eligible?**

**Low income residential heads of households are eligible.** Income is determined by the federal poverty guidelines which are based on the number of people in the household and the total amount of money received by **each member** in the household.

Households participating in the public assistance programs listed below must contact their local telephone company to request an application for Lifeline. You may also visit the **Florida Public Service Commission website at <http://www.psc.state.fl.us> to apply online or to download an application based on participation in public assistance.** **The following programs will qualify you for LL:** Food Assistance (SNAP), Medicaid, Federal Housing Assistance (Section 8), Supplemental Security Income (SSI), Low Income Home Energy Assistance Program (LIHEAP), Temporary Cash Assistance (TCA), National School Lunch Program (NSLP) or the Bureau of Indian Affairs Programs.

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